

## **Accessibility Statement for Birchwood**

At Birchwood, we are committed to ensuring that our website and services are accessible to all individuals, including people with disabilities, in accordance with the **Accessibility for Ontarians with Disabilities Act (AODA)** and the **Web Content Accessibility Guidelines (WCAG) 2.1**.

We believe that everyone, regardless of their abilities, should be able to access and use our products, services, and online resources with ease. We are dedicated to meeting the accessibility needs of all our customers and providing a fully inclusive experience.

### **Commitment to Accessibility**

Birchwood is committed to complying with all applicable accessibility standards outlined in the **AODA** and the **WCAG 2.1** (Level AA). We aim to provide an accessible environment for all users, including those with disabilities, by making continuous improvements to our website and services.

### **Accessibility Features**

We are actively working to ensure that our website and services are accessible, and some of the accessibility features we offer include:

- **Text alternatives** for images, videos, and other non-text content.
- **A clear and consistent navigation structure** to improve ease of use.
- **Accessible forms** and interactive elements.
- Support for **keyboard navigation** and assistive technologies, such as screen readers.
- Ensuring that all multimedia content is **accessible** (e.g., providing captions or transcripts for videos).

### **Ongoing Efforts**

We are committed to continuously improving the accessibility of our website and services. Our team regularly reviews our website for compliance with the **AODA** and **WCAG 2.1** standards. If you encounter any issues, please let us know so we can address them as quickly as possible.

### **Feedback and Contact Information**

If you encounter barriers to accessing any of our services or website content, or if you have suggestions on how we can improve accessibility, please contact us:

- **Email:** [info@birchwoodbusinessnetworking.ca](mailto:info@birchwoodbusinessnetworking.ca)
- **Phone:** 519-857-3949
- **Mailing Address:** 425 First St. Unit 1B, London, ON, N5W 5K5
- **Website:** [www.birchwoodbusinessnetworking.ca](http://www.birchwoodbusinessnetworking.ca)

We value your feedback and are committed to addressing any concerns in a timely manner.

### **Additional Information**

For more information on the **AODA** or to learn about accessibility resources in Ontario, please visit the Government of Ontario's AODA page.

Thank you for choosing Birchwood. We appreciate your understanding as we strive to create an accessible and inclusive experience for everyone.